

Childcare Family FAQ Guide

Everything you need to know about enrolment, fees, Free Kindy and what to expect at our centres.

Enrolment & availability

How do I enrol?

Visit the [C&K website](#) and complete the enrolment application. Your child will be waitlisted and you'll be contacted when a place is available.

Can I enrol if my child isn't vaccinated?

Yes, but you will not be eligible for CCS and your fees will not be subsidised. Full fees will apply.

Do you have availability for my child?

Get in touch with your preferred childcare centre for availability. Places fill fast! Waitlist ASAP.

I have multiple children, can they start at the same time?

Contact your preferred centre directly. Availability can change quickly and we'll do our best to accommodate your needs.

Tours, orientation & moving rooms

Can I book a tour or stay & play?

Yes, we'd love to meet you! Book a tour online or via phone with your preferred centre.

What is the settling in process?

Once enrolled, we'll arrange an orientation visit where you can discuss your child's transition to care and learn more about our centre and educators.

When will my child move rooms?

Transitions occur based on your child's developmental readiness and room availability.

What are your staff to child ratios?

Children 0-2 years (1 educator to 4 children), 2-3 years (1 educator to 5 children), 3-5 years (1 educator to 11 children).

Fees, CCS & Free Kindy

What is the Child Care Subsidy (CCS)?

A federal government subsidy provided to eligible families to help with childcare costs. For more information, visit [Services Australia](#).

What is Free Kindy?

A state government subsidy that provides 15 hours/week free for 40 weeks in kindergarten for eligible children (turning 4 by June 30). For more information, visit [Free Kindy](#).

Can I claim CCS at two centres?

Yes, CCS can be shared across two centres.

Why do I still pay fees if kindy is free?

Fees apply for extra care hours outside the 15 hours per week and 40 weeks per year.

What will my fees be?

The full fee rate (without subsidies) are listed on each centre webpage. Your fee depends on the subsidies you qualify for and your CCS percentage. Contact us via info@candk.asn.au for a personalised estimate.

Are your fees changing soon?

Fees are reviewed yearly in July with notice to families. As a not-for-profit organisation, we aim to keep fees affordable for families and have developed a fee system to maximise family access to available subsidies.

How is Free Kindy delivered?

Within the day at our childcare centres in the kindy room, led by a qualified Early Childhood Teacher.

Food & daily routines

Is food provided?

Most centres provide fresh nutritious meals for morning tea, lunch and afternoon tea. Seasonal menus are created by our qualified cooks and are tailored carefully for children with dietary requirements.

Can I bring breakfast?

Check with your centre for their food safe procedure.

Opening hours?

Typically, 6:30am-6:00pm (varies by centre).

What is C&K's curriculum?

C&K has developed an Infant and Toddler Approach, which informs the way we care for and educate our babies and toddlers. Our philosophy for this age is to "slow down" and be in the moment with your child as they learn and explore the world. We also deliver an approved kindergarten program for our kindy aged children.

Still have questions?

Contact your local centre directly or visit our website to book a tour and start the enrolment process.

candk.asn.au